

#5 1-12-04  
Pre amdt/H/A  
PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Trandal, et al.  
Appl. No. : 10/029,509  
Filed : November 1, 2001  
For : METHODS AND SYSTEMS FOR  
TELEPHONY CALL  
COMPLETION  
Examiner : Unknown  
Group Art Unit : 2643

PRELIMINARY AMENDMENT

RECEIVED

SEP 11 2003

Technology Center 2600

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Before examining the above-captioned application, please amend the application in accordance with the Amendment to the Claims below.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 14 of this paper.

09/10/2003 CNGUYEN 00000001 10029509

01 FC:2202  
02 FC:2201

171.00 OP  
168.00 OP